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INFORMATION DISCLOSURE STATEMENT BY APPLICANT

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Sheet 1 of 2

Compleat if Known

| | |
|------------------------|------------------------|
| Application Number | 09/862,871 |
| Filing Date | 5/22/2001 |
| First Named Inventor | Yves Patrick Lajouanie |
| Group Art Unit | 2461 3623 |
| Examiner Name | J. C. STENNET |
| Attorney Docket Number | 59828264-5 |

U.S. PATENT DOCUMENTS

[illegible]

FOREIGN PATENT DOCUMENTS

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**Examiner
Signature**

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|------------|--|
| Date | |
| Considered | |

4-22-05

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PTO/SB/08B (10-96)
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Substitute for form 1449B/PTO

INFORMATION DISCLOSURE STATEMENT BY APPLICANT

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Sheet 2 of 2

Complete if Known

| | |
|------------------------|------------------------|
| Application Number | 09/862,871 |
| Filing Date | 5/22/2001 |
| First Named Inventor | Yves Patrick Lajouanie |
| Group Art Unit | 2161 3863 |
| Examiner Name | JG STAMER |
| Attorney Docket Number | 59828264-5 |

OTHER PRIOR ART - NON PATENT LITERATURE DOCUMENTS

| Examiner Initials* | Cita No. ¹ | Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published. | T ² |
|--------------------|-----------------------|---|----------------|
| JGS | 1 | TJADEN, Gary S. et al., "Structural Effectiveness Metrics for Business Processes", The Center for Enterprise Systems, Georgia Institute of Technology. http://www.ces.btc.gatech.edu/report3.html | |
| JGS | 2 | Open Engineering, Inc., "Business Definition". http://www.openeng.com/BusinessDefinition.htm | |
| JGS | 3 | "The Business Process Perspective" http://www.balancedscorecard.org/bsci/intranet/process.html | |
| JGS | 4 | HODGES, Mark, "Reengineering the Corporation: Cent Helps Companies Change Business Processes & Adopt Information Technology", Georgia Institute of Technology, April 4, 1995 http://www.gtresearchnews.gatech.edu/newsrelease/ENTERPR.html | |
| JGS | 5 | "Configuration Management - Processes and Metrics", SQS Services http://www.sqs.de/english/services/serv_confproc.htm | |
| JGS | 6 | Computer Associates, "BPwin-Analyze, communicate, and improve complex business processes". http://www.platinum.com/products/brochure/als/b_bpwin.htm | |
| JGS | 7 | Center Partners Quality Plus, "Six Key Business Processes" http://www.centerpartners.com/qualityplus/keyprocesses.html | |
| JGS | 8 | Tonbu, "Collaborative Business Processes". http://www.tonbu.com/solutions/cbps.html | |
| JGS | 9 | "Workflow Metrics for the Design of Business Processes". http://www.acit.net/acit4_e.html | |
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Examiner
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